



TENANT SERVICES COMMITTEE MEETING

AGENDA

PUBLIC SESSION

Date: June 13, 2023

Time: 9:10 a.m. – 10:30 a.m.

Location: WebEx / Committee Room 2, City Hall, 100 Queen Street West

Time	Description	Action		Presenter
Public Agenda				
9:10	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of March 28, 2023	Information	Minutes <i>5 minutes</i>	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>5 minutes</i>	Chair
	6. Chief Operating Officer's Reports			
	a) TCHC Response to OCHE Bi-Annual Report	TSC & Board Information	TSC:2023-26 <i>10 minutes</i>	Acting Chief Operating Officer
	b) TCHC's Operational Performance Measures	Information	TSC:2023-27 <i>10 minutes</i>	Acting Chief Operating Officer

PUBLIC AGENDA | TENANT SERVICES COMMITTEE | June 13, 2023

Page 2 of 2

Time	Description	Action		Presenter
	c) Tenant Complaints Update	Information	TSC:2023-28 <i>10 minutes</i>	Acting Chief Operating Officer
	d) Tenant Engagement Refresh Update	Information	TSC:2023-29 <i>10 minutes</i>	Acting Chief Operating Officer
	e) 2022 Annual Pest Control Report	TSC & Board Information	TSC:2023-31 <i>15 minutes</i>	Acting Chief Operating Officer
	f) Parking Strategy Report	Information	TSC:2023-30 <i>15 minutes</i>	Acting Chief Operating Officer

TERMINATION