



Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TSC:2018-38 November 2, 2018	Smoke-Free Policy Management to provide update on development of a Smoke-Free Policy.	In progress	July 5, 2021	Chief Operating Officer
2. TSC:2019-46 December 5, 2019	Violence Reduction Program <ul style="list-style-type: none"> Joint presentation with SDFA re: VRP MOU and funding arrangement. 	Complete	May 4, 2021 (TSC:2021-32)	Chief Operating Officer
	<ul style="list-style-type: none"> Management to report back with how we are addressing violence in non-VRP communities from a tenancy management perspective. 	In progress	July 5, 2021	Chief Operating Officer
3. November 24, 2020 meeting	Arrears Performance Measures Management to report back to the TSC re: the performance measures that were in place for addressing arrears when the former Asset Management division was responsible for tenancy management.	Complete	May 4, 2021 (TSC:2021-44)	Chief Operating Officer

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<p>4. TSC:2020-43 November 24, 2020</p>	<p>Pest Control Repeat Treatments</p> <p>Management to report back to the TSC with the number of repeat pest control treatments, broken down by the number of repeat treatments (e.g. two treatments, three treatments, more than three treatments for the same unit) and clarifying which types of treatments require more than one treatment to be successful.</p>	In progress	July 5, 2021	Chief Operating Officer
<p>5. TCHC:2020-87 December 15, 2020 Board meeting</p>	<p>TCHC Provision of Internet Access to All TCHC Households</p> <p>As part of the feasibility study, Management look at the feasibility of providing internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.</p>	In progress	November 18, 2021	Chief Operating Officer
<p>6. January 25, 2021 meeting</p>	<p>Shipping Containers at Lawrence Heights</p> <p>Management to investigate the possibility of providing shipping containers to</p>	Complete	May 4, 2021 (TSC:2021-39)	Chief Operating Officer

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	established, local, non-profit, equity seeking groups with a track record of serving Toronto Community Housing Corporation tenants who reside in the Lawrence Heights community, to be used in the provision of those services, and consider partnering with a third party in the delivery of these resources.			
7. TSC:2021-17 March 24, 2021	False Fire Alarms Management to provide the list of the ~20 buildings where the majority of false fire alarms occur and identify whether these buildings align with the Violence Reduction Plan (“VRP”) sites.	Complete	May 4, 2021 (TSC:2021-40) ¹	Chief Operating Officer
8. TSC:2021-17 March 24, 2021	Operational Performance Measures In the next iteration of the Operational Performance Plan report: <ul style="list-style-type: none"> • arrears to be broken down by rental arrears, tenant parking arrears and public parking arrears; • the total number of 	Complete	May 4, 2021 (TSC:2021-33)	Chief Operating Officer

¹ Information included as Attachment 1 to the Q1 2021 Violence Reduction Program Update.

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	<p>vacancies to be broken down in terms of rentable and non-rentable units, and non-rental units to be broken down into the various non-rentable categories (e.g. held for relocation, storage, etc.);</p> <ul style="list-style-type: none"> the cost of not renting units within each of the non-rentable categories; and data to be presented in terms of the three regions and the Seniors Housing Unit (“SHU”). 			
<p>9. TSC:2021-19 March 14, 2021</p>	<p>Tenant Engagement Refresh Update</p> <p>In the next iteration of the Tenant Engagement Refresh Update report, appendices providing the status of the three stages of the refresh to be organized by region (east, west, central and Seniors Housing Unit (“SHU”)), and alphabetically within each region.</p>	Complete	May 4, 2021 (TSC:2021-35)	Chief Operating Officer
<p>10. TSC:2021-28 March 24, 2021</p>	<p>Employment Opportunities for Tenants</p> <p>Management to report back on the relationship between TCHC and vendors when facilitating opportunities for</p>	In progress	July 5, 2021	Chief Operating Officer

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	tenant entrepreneurs in the trades (e.g. landscaping).			
11. TSC:2021-22 March 24, 2021	CCTV Cameras Management to report back with the cost to replace a camera as well as the number of instances where TCHC's camera footage was used by TPS in recent years.	Complete	Briefing note included in May 4, 2021 materials	Senior Director, Community Safety Unit
12. TSC:2021-22 March 24, 2021	Community Safety Unit Demographics Management to report back with the comparison of CSU and Toronto Police Service ("TPS") in terms of the percentage of the workforce that identify as women.	Complete	Briefing note included in May 4, 2021 materials	Senior Director, Community Safety Unit
13. March 24, 2021 meeting	Toronto Community Housing and the Neptune 4 Management to report back at the May 4, 2021 TSC meeting in response to questions raised in the letter submitted by Councillor Fletcher.	Complete	Briefing note included in May 4, 2021 in-camera materials	General Counsel & Corporate Secretary
14. GCHRC: 2021-17 March 31, 2021	Board and Committee Charters Governance staff to refer the written deputation regarding	Complete	Briefing note included in	General Counsel &

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GCHRC meeting	the Annual Review of Board and Committee Charters ("TSC") at the March 31, 2021 GCHRC meeting to the Tenant Services Committee to be considered in conjunction with their review of the TSC Charter at its May 4, 2021 meeting.		May 4, 2021 materials	Corporate Secretary