

## Violence Reduction Program – MOU and Funding Arrangement with Social Development, Finance & Administration

Item 4

May 4, 2021

**Tenant Services Committee** 

Report:	TSC:2021-32
То:	Tenant Services Committee ("TSC")
From:	Acting Chief Operating Officer
Date:	April 21, 2021

#### **PURPOSE:**

The purpose of this report is to provide the TSC with an overview of the Memorandum of Understanding ("MOU") and funding arrangement with the City of Toronto's Social Development, Finance & Administration ("SDFA") for the Violence Reduction Program ("VRP").

#### **RECOMMENDATIONS:**

It is recommended that the TSC receive this report for information.

#### **REASONS FOR RECOMMENDATIONS:**

At its December 5, 2019 meeting, the TSC requested that a joint presentation between TCHC and SDFA be provided to the TSC outlining the VRP MOU and funding arrangement. Attachment 1 provides the details of this joint presentation.

#### **SIGNATURE:**

"John P. Angkaw"

John P. Angkaw Acting Chief Operating Officer

#### **ATTACHMENT:**

- 1. Joint TCS/SDFA Violence Reduction Plan Presentation
- 2. Community Crisis Response Program MOU
- 3. Downtown East Project MOU
- 4. Youth Project MOU

#### **STAFF CONTACT:**

Nadia Gouveia, Director, Programs and Partnerships 416-981-4090 Nadia.Gouveia@torontohousing.ca Item 4 – Violence Reduction Program – MOU and Funding Arrangement with Social Development, Finance & Administration

TSC Public Meeting - May 4, 2021

Report:TSC:2021-32

**Attachment 1** 

# Joint TCS / SDFA Violence Reduction Plan

Overview

Tenant and Community Services Committee May 4, 2021





## **Program Background**

- The Violence Reduction Program (VRP), approved in 2019, is focused on improving safety, wellbeing and security for tenants through a reduction of violence in Toronto Community Housing (TCH) communities.
- The Operations team through Programs and Partnerships and the regions, worked closely with City of Toronto's Social Development, Finance & Administration (SDFA) to focus on three areas:
  - Connecting tenants/households to supports
  - Place-based/ demographic-focused service delivery
  - Better service integration and accountability

### **Staffing**

4 Dedicated Community Service Coordinators for the 11 VRP Sites.

## Youth Pilot Expansion



#### **Outcomes/Goals for the Pilot:**

- 1. Youth leaders involve their community in discovering ways to change and improve communities
- 2. Youth have access to increased employment opportunities and feel supported to take and maintain opportunities
- 3. Youth and families are supported to maintain tenancies
- 4. Roles of the City, TCHC and community organizations in supporting youth are clear and coordinated

#### **Site Clusters**

- South Etobicoke
- MarkhamKipling AlbionMorningsideEast Finch
- North Birchmount West Finch

### **Staffing**

4 CSCs, 6 Program Coordinators, 12 Senior Program Leaders will be hired to support this work



## City Of Toronto's Role

- The City of Toronto's Community Crisis Response Program (CCRP) leverages City programs, services and partnerships to develop and support a collaborative trauma informed approach to community violence through intervention, interruption, prevention and preparation strategies.
- The VRP provides the mechanism and tools to enhance communication strategies and integration of resources and services that mitigate violence, build capacity, mobilization and community healing.
- The Confronting Anti Black Racism Unit (CABR) at the City will support alignment of the VRP through program design support, training, data sharing and analysis, with the aim of ensuring inclusive access and support to services for Toronto's Black population using an ABR lens.

SC:2021-32 -

Attachment 1

## **Program Focus**

## Connecting tenants/households to supports:

 Identifying vulnerable tenants, seniors and youth in crisis and connecting them to appropriate support



Increased number of tenants referred to partner agencies including SPIDER and FOCUS leading to tenants accessing necessary supports.

## Place-based/ demographic-focused service delivery:

 Focused staff will work with tenants to develop/ implement local solutions to address safety concerns



 Three targeted pilot programs delivered in partnership with the City of Toronto. Increased tenant participation in capacity-building activities related to community safety leading to increased tenant leadership and an increase in tenant-run safety initiatives.

## Better service integration and accountability:

 Improved service coordination and communication among partners particularly TCHC and the City of Toronto



Increased communication between agencies contributing to streamlined, collaborative service delivery to tenants.



## **Program Partners**

Partner	Program Description	MOU	Program Highlights
Delta Family Services	Supports for parents of at risk youth and youth aged 10-15. The supports will include workshops for managing youth behaviour and 1 on 1 supports for identified households.	MOU through COT for \$80,000.00 (Combined Parent and Youth Pilot)	<ul> <li>Created referral pathway that ensure</li> <li>TCHC tenants receive priority access to</li> <li>mental health services</li> <li>Modules for the Family Support Program have been finalized.</li> </ul>
Canadian Observatory on Homelessness	In collaboration with the Dream Team developing an integrated public education, training, and coordination protocol for tenants, agencies and security/safety staff to increase awareness and prevention of housing unit takeovers (HUT) in Downtown East TCHC Properties.	MOU through COT for \$50,000.00	- Established a Community of Practice Reference Group with the SDFA, SSHA, Dream Team and TCHCConducted a knowledge assessment with a cross section of TCHC staff and Downtown East community partner agencies -Registered 30 stakeholders for HUT training where TCHC is participating on HUT best practices panel May 11
Community Crisis Response Fund	To facilitate a grant call specific to VRP communities that will support communities to implement community safety interventions that address trauma and community healing	MOU with COT for \$45,000.00	<ul> <li>Designed grant call process for VRP/</li> <li>YVRP communities</li> <li>Grant call will close 12pm May 21, 2021</li> </ul>

## **Program Highlights to Date**



### **Regional Highlights**

### **West Region:**

- Over 200 tenants have engaged in food security and safety planning initiatives
- Created referral pathways for counselling services for families impacted by gun violence

### **Central Region**:

- Created Crisis Response check list pilot as part of VRP protocol following a Regent Park safety incident resulting in household referrals for direct victims of gun violence to mental health and trauma supports.
- Engaged 55 tenants in Food security & Safety & Security Survey within the high needs Dan Harrison complex as part of a VRP led Integrated Team model of various on site TCHC pillar staff.

### **East Region**:

- Over 70 individuals have been connected to employment, mental health and social supports
- The VRP CSC's have worked with over 25 agencies including TPS and the City of Toronto to support families



## 2021 Looking Ahead

- SDFA/TCHC will provide joint training across agencies to ensure staff are aware of the resources and program supports available
- SDFA will connect TCHC to its Community violence wellness and recovery pilot
- Further alignment with FOCUS/SPIDER and Stronger Together ( safety network/forum)
- East/ West regions will work to look how they can better support access to mental health services to help communities deal with the trauma of loosing young people to violence and suicide
- Central region will continue it efforts to connect tenants to addictions and mental health supports as overdoses continue to climb within the VRP Communities

Item 4 - Violence Reduction Program - MOU and Funding Agreement with Social

Development, Finance & Administration

TSC Public Meeting - May 4, 2021

Report:TSC:2021-32

#### **Attachment 2**



This Memorandum of Understanding made this 10 day of 149 day of BETWEEN:

Social Development, Finance and Administration ("SDFA")

- and -

## Toronto Community Housing Corporation ("TCHC")

#### 1.0 BACKGROUND

- 1.1 On March 31, 2020, the Tenant Services Committee, approved funding to invest in the SDFA's Community Crisis Response Program (the "CCRP"), to be used in support of the Violence Reduction Program (the "VRP") as part of a joint initiative between SDFA and TCHC to improve safety and wellbeing for tenants through a reduction of violence in TCHC communities (the "CCRP Project").
- 1.2 This Memorandum of Understanding (the "Memorandum") is intended to set out the expectations and responsibilities of both SDFA and TCHC in relation to the use of the funding.
- 1.3 Activities and/or Services will be provided by resident groups or Agency in partnership with the City ("Partner Agency") in a manner and to an extent that supports community safety and wellbeing. Communities where activities and/or Services will be performed are further outlined in Appendix 1 (Schedule A).

#### 2.0 FUNDING

- 2.1 TCHC will provide \$45,000 (the "Funding") to the SDFA, for the sole purpose of carrying out the following CCRP Project activities:
  - SDFA shall invest \$40,000 in the Community Crisis Response Fund (the "CCRF") to assist TCHC communities, with a priority for listed TCHC communities identified in Schedule A. The CCRF funds will be distributed to the TCHC communities to funded resident groups and/or partner agencies in accordance with the CCRF eligibility guidelines; and
  - SDFA shall use \$5,000 to support the delivery of the City-wide Community Safety Forum.
- 2.2 TCHC agrees to provide Funding to cover the activities associated with the CCRP Project in an amount which shall not exceed the Funding amount allocated.
- 2.3 SDFA and the CCRP acknowledges and agrees that any Funding provided under this Memorandum shall be used solely for the purposes of the CCRP Project.
- 2.4 The Funding shall be used by SDFA and CCRP only for activities scheduled during the period of **July 1st, 2020 to June 30**<sup>th</sup>, **2021** (the "**Term**"), except where the parties agree otherwise due to disruptions caused by potential pandemic responses.

- 2.5 TCHC may, at its sole discretion, request the return of any portion of the Funding that remains unused by SDFA or the CCRF at the end of the Term. Upon receipt of any such request, SDFA shall immediately return the requested portion of the Funding the manner and form requested by TCHC.
- 2.6 SDFA acknowledges and agrees that neither the provision of the Funding, nor this Memorandum, obligates TCHC to provide any additional or future funding to SDFA.

#### 3.0 RELATIONSHIP OF THE PARTIES

- 3.1 The parties agree to work together on media events, announcements, public relations, and media communications strategies related to the promotion and publicity of the VRP.
- 3.2 Any media events will be jointly managed, in accordance with this MOU, by both parties ensuring that appropriate representatives are included.

#### 4.0 RESPONSIBILITIES OF THE PARTIES

- 4.1 Throughout the Term, TCHC shall
  - 4.1.1 promote appropriate CCRF availability to TCHC communities and tenants;
  - 4.1.2 identify potential TCHC communities and community members that would benefit from accessing the CCRF, with priority given to the TCHC communities listed in Schedule A;
  - 4.1.3 review applications, with TCHC designated Representative, to ensure that they are in the best interest of TCHC communities and meet the eligibility requirements of the CCRP; and provide support required for TCHC applications that have an identified or assigned local TCHC staff to support implementation of funded activities.
  - 4. 1.4 promote the City-wide Safety Forum to TCHC tenants, tenant leaders, and youth.

#### 4.2 Throughout the Term, SDFA shall

- 4.2.1 ensure that Funding is invested in CCRP and CCRF to carry out and administer the outlined activities defined in Section 2.1;
- 4.2.2 determine the eligibility of grant applications and notify TCHC when there are grant application in TCHC communities;
- 4.2.3 provide the City of Toronto's Community Development Officer support for applicants from TCHC communities:
- 4.2.4 meet regularly with TCHC as part of the Safety and Wellbeing Strategy coordination meetings to share information on safety-related issues, challenges and trends;
- 4.2.5 ensure that the City-wide Safety Forum engages tenants, tenant leaders and youth from the communities identified in Schedule A.

#### 5.0 REPORTING

5.1 CCRP will provide a quarterly update on financial and non-financial CCRP Project progress to include program statistics outlining number of TCHC applications starting at the end of Q3 2020 (September 30<sup>th</sup>, 2020), and final CCRP Project impact summaries by end of Q3 2021 (September 30<sup>th</sup>, 2021).

#### 6.0 AUDIT

- 6.1 SDFA shall keep proper books of account and records, in accordance with generally accepted business and accounting practices, of the financial management of the Funding received under this Memorandum and the CCRP Project. The accounts and records shall include all invoices, receipts and vouchers relating to CCRP Project expenditures and revenues, including funding from all other sources and any other documentation.
- 6.2 During the Term and for a period of not less than seven (7) years from the end of the fiscal year to which the records relate, SDFA shall make all books, accounts, records, receipts, vouchers and other documents available at all times for audit and inspection by the auditor, TCHC and/or the City or anyone designated in writing by the auditor to ensure compliance with the terms and conditions of this Memorandum. For the purpose of this section, audit includes any type of audit.
- 6.3 Without limiting any other terms or conditions of this Memorandum, SDFA shall:
  - 6.3.1 Permit TCHC to monitor the CCRP Project through telephone calls and questionnaires or by other means deemed appropriate.

#### 7.0 TERMINATION

- 7.1 If any of the following events occur, TCHC shall be entitled to immediately withdraw the Funding, or any portion thereof:
  - 7.1.1 SDFA is in conflict with any of the terms of this Memorandum; and
  - 7.1.2 SDFA or CCRP uses the Funding for purposes not outlined in this Memorandum

#### 8.0 REPAYMENT REQUIREMENTS

- 8.1 If any time during the Term, the SDFA is in breach of their respective obligations under this MOU, SDFA shall, if requested by TCHC, repay to TCHC the Funding or portion of the Funding provided by TCHC under this Memorandum in an amount determined by the (Chief Operating Officer) or their designate, acting reasonably.
- 8.2 SDFA shall return any portion of the Funding that remains unused by SDFA or the CCRF at the end of the Term.
- 8.3 The amount of this repayment requested by TCHC is a debt due to TCHC.

#### 9.0 CONTACT

9.1 All correspondence and questions shall be directed to the Director, Program & Partnerships, and Operations Division at TCHC.

#### **SDFA**



Name: Aina-Nia Ayo'dele Grant Title: Director, Community Resources, Social Development, Finance & Administration

#### **TCHC**

Name: Nadia Gouveia Title: Director, Programs & Partnerships, Operations Team

#### **SCHEDULE "A"- VRP Priority Communities**

Cluster 1	Broader Moss Park
Cluster	
17	275, 285,295 Shuter
	200 Sherbourne street, 29-35 Pembroke street
	310 Dundas st E, 237 Sherbourne st
	Dan Harrison Complex 241 – 247, 251, 257-259, 263-285, 241, 281 Sherbourne St.
	155 Sherbourne St.
	Broader Bleecker / Wellesley
	200 Wellesley street, Bleecker Street 275,325,375 Bleeker street
	Broader Regent Park
01 1 0	674, 696, 702 Dundas St. E., 205-215 Sackville Street
Cluster 2	Lawrence Heights
	1-11,15-87 AMARANTH CRT;1-133 BAGOT CRT;50-58 BLOSSOMFIELD DR; 1-87
	BREDONHILL CRT; 1-78 CATHER CRES; 1-11,15-97 DORNEY CRT; 2-96
	EDENGARTH CRT; 1-125 FLEMINGTON RD; 1,3,5, LEILA LANE; 1-3 OLD
35	MEADOW LANE; 2-84 PENGARTH CRT; 1,2,6 REPLIN RD; 1-119(ODD0, 20-22
	VARNA DRIVE (Dev. 200)
Cluster 3	Broader Lawrence East
	30 Valia (Lawrence / Meadowvale)
	4205 Lawrence Ave. E
	225 Morningside
	4175 Lawrence Ave. E
	4100, 4110 Lawrence Ave. E
	3939-3947 Lawrence Ave. E
	3847 Lawrence Ave. E
014	65 Greencrest Circuit
Cluster 4	Chester Le / Victoria Park
	Victoria Park/
	Chester Le
Olympian E	132-152, 160-172, 180-192, 260-272, 275 Chester Le Blvd; 51 Morecambe Gate
Cluster 5	Broader Flemingdon Park
	Flemingdon park
	58, 61 Grenoble Dr. 17.21 Rochefor drive, 18-22 St. Dennis Drive, 1, 4-8 Vendome Place- 10 Deauville Lane
Cluster 6	<del></del>
Cluster 6	2195 Jane Street
	Broader Edgeley Village
	35 Shoreham Drive
	415, 367-383, 388-404 Driftwood Avenue, 50 Driftwood court
	1-25 Shoreham Court
	4400 Jane Street
0 . 7	2999 Jane Street
Cluster 7	Islington St. Andrews
	Islington St. Andrews
	2063, 2067 Islington Avenue

Item 4 - Violence Reduction Program - MOU and Funding Agreement with Social

Development, Finance & Administration

TSC Public Meeting - May 4, 2021

Report:TSC:2021-32

**Attachment 3** 



This Memorandum of Understanding made this day of d

**BETWEEN:** 

## Social Development Finance and Administration ("SDFA")

- and -

## Toronto Community Housing Corporation ("TCHC")

#### 1.0 BACKGROUND

- 1.1 On March 31, 2020, the Tenant Services Committee approved funding to invest in the SDFA's Tower & Neighbourhood Revitalization Unit (the "Tower & Neighbourhood Revitalization Unit") to be used in support of the Violence Reduction Program (the "VRP") as part of a joint initiative between SDFA and TCHC to improve safety and security for tenants through a reduction of violence in TCHC communities (the "Downtown East Project").
- 1.2 This Memorandum of Understanding (the "Memorandum") is intended to set out the expectations and responsibilities of both SDFA and TCHC in relation to the use of the funding.
- 1.3 Support Services will be provided by an Agency/consultant in partnership with the City ("Partner Agency") in a manner and to an extent that supports the development of a community of practice of stakeholders in Downtown East communities. Communities where Support Services will be performed are further outlined in Appendix 1 (Schedule A).

#### 2.0 FUNDING

- 2.1 TCHC will provide \$40,000 (the "Funding") to the SDFA, for the sole purpose of carrying out the following Tower Project activities:
  - · design a pilot Tower Project in Cluster 1 (as specified in Schedule A); and
  - design and facilitate training, community education and community meetings with an objective to eliminate vulnerable tenant unit takeovers.
- 2.2 TCHC agrees to provide Funding to cover the activities associated with the Downtown East Project in an amount which shall not exceed the Funding.
- 2.3 SDFA and the Tower Community Unit acknowledges and agrees that any Funding provided under this Memorandum shall be used solely for the purposes of the Downtown East Project.
- 2.4 The Funding shall be used by SDFA and the Tower & Neighbourhood Revitalization Unit only for those activities occurred during the time from July 1<sup>st</sup>, 2020 to Jue 30<sup>th</sup>, 2021 (the "Term"), except where the parties agree otherwise due to disruptions caused by Covid-19 pandemic responses.
- 2.5 TCHC may, at its sole discretion, request the return of any portion of the Funding that remains unused by SDFA or the Tower & Neighbourhood Revitalization Unit at the end of the Term. Upon

- receipt of any such request, SDFA shall immediately return the requested portion of the Funding the manner and form requested by TCHC.
- 2.6 SDFA acknowledges and agrees that neither the provision of the Funding, nor this Memorandum, obligates TCHC to provide any additional or future funding to SDFA.

#### 3.0 RELATIONSHIP OF THE PARTIES

- 3.1 The parties agree to work together on media events, announcements, public relations, and media communications strategies related to the promotion and publicity of the VRP.
- 3.2 Any media events will be jointly managed, in accordance with this MOU, by both parties ensuring that appropriate representatives are included.

#### 4.0 RESPONSIBILITIES OF THE PARTIES

- 4.1 Throughout the Term, TCHC shall
  - 4.1.1 work with the Tower & Neighbourhood Revitalization Unit and their funded partner agency to design and facilitate training, community education, and community meetings with vulnerable tenants to minimize unit takeovers
  - 4.1.2 Identify a lead representative to provide TCHC input on the development of RFQ, design of community of practice model, and staff recruitment
  - 4.1.3 identify potential buildings and units for program delivery; and
  - 4.1.4 provide Downtown East Project support as TCHC deems necessary.
- 4.2 Throughout the Term, SDFA shall
  - 4.2.1 ensure that Funding is invested in the Tower & Neighbourhood Revitalization Unit to carry out the Downtown East Project as described in section 2.1;
  - 4.2.2 meet regularly with TCHC and the funded partner agency to share information on ongoing Downtown East Project deliverables.

#### 5.0 REPORTING

Tower & Neighbourhood Revitalization Unit will provide a quarterly update on financial and non-financial Downtown East Project progress to include program statistics and progress on program goals by end of each quarter starting in Q3 (September 30<sup>th</sup>, 2020) and Downtown East Project impact summaries by end of Q2 2021( September 30<sup>th</sup>, 2021).

#### 6.0 AUDIT

6.1 SDFA shall keep proper books of account and records, in accordance with generally accepted business and accounting practices, of the financial management of the Funding received under this Memorandum and the Downtown East Project. The accounts and records shall include all invoices, receipts and vouchers relating to Downtown East Project expenditures and revenues, including funding from all other sources and any other documentation.

- 6.2 During the Term and for a period of not less than seven (7) years from the end of the fiscal year to which the records relate, SDFA shall make all books, accounts, records, receipts, vouchers and other documents available at all times for audit and inspection by the auditor, TCHC and/or the City or anyone designated in writing by the auditor to ensure compliance with the terms and conditions of this Memorandum. For the purpose of this section, audit includes any type of audit.
- 6.3 Without limiting any other terms or conditions of this Memorandum, SDFA shall:
  - 6.3.1 Permit TCHC to monitor the Downtown East Project through telephone calls and questionnaires or by other means deemed appropriate.

#### 7.0 TERMINATION

- 7.1 If any of the following events occur, TCHC shall be entitled to immediately withdraw the Funding, or any portion thereof:
  - 7.1.1 SDFA is in conflict with any of the terms of this Memorandum; and
  - 7.1.2 SDFA or the Tower & Neighbourhood Revitalization Unit uses the Funding for purposes not outlined in this Memorandum

#### 8.0 REPAYMENT REQUIREMENTS

- 8.1 If any time during the Term, the SDFA is in breach of their respective obligations under this MOU, SDFA shall, if requested by TCHC, repay to TCHC the Funding or portion of the Funding provided by TCHC under this Memorandum in an amount determined by the Chief Operating Officer or their designate, acting reasonably.
- 8.2 SDFA shall return any portion of the Funding that remains unused by SDFA or the Tower & Neighbourhood Revitalization Unit at the end of the Term.
- 8.3 The amount of this repayment requested by TCHC is a debt due to TCHC.

#### 9.0 CONTACT

9.1 All correspondence and questions shall be directed to the Director, Programs & Partnerships, Operations Division at TCHC **SDFA** 



Name: Aina-Nia Ayo'dele Grant

Title: Director, Community Resources, Social Development, Finance & Administration

TCHC

Name Nacia Gouveia
Title: Director, Program & Partnerships, Operations Division

#### **SCHEDULE "A"-VRP Priority Communities**

Olivetee 4	I Provide Marco Park
Cluster 1	Broader Moss Park
	275, 285,295 Shuter
	200 Sherbourne street, 29-35 Pembroke street
	310 Dundas st E, 237 Sherbourne st
	Dan Harrison Complex 241 – 247, 251, 257-259, 263-285, 241, 281 Sherbourne St.
	155 Sherbourne St.
	Broader Bleecker / Wellesley
	200 Wellesley street, Bleecker Street 275,325,375 Bleeker street
	Broader Regent Park
	674, 696, 702 Dundas St. E., 205-215 Sackville Street
Cluster 2	Lawrence Heights
	1-11,15-87 AMARANTH CRT;1-133 BAGOT CRT;50-58 BLOSSOMFIELD DR; 1-87
	BREDONHILL CRT; 1-78 CATHER CRES; 1-11,15-97 DORNEY CRT; 2-96
	EDENGARTH CRT; 1-125 FLEMINGTON RD; 1,3,5, LEILA LANE; 1-3 OLD
	MEADOW LANE; 2-84 PENGARTH CRT; 1,2,6 REPLIN RD; 1-119(ODD0, 20-22
	VARNA DRIVE (Dev. 200)
Cluster 3	Broader Lawrence East
	30 Valia (Lawrence / Meadowvale)
	4205 Lawrence Ave. E
	225 Morningside
	4175 Lawrence Ave. E
	4100, 4110 Lawrence Ave. E
	3939-3947 Lawrence Ave. E
	3847 Lawrence Ave. E
	65 Greencrest Circuit
Cluster 4	Chester Le / Victoria Park
	Victoria Park/
	Chester Le
	132-152, 160-172, 180-192, 260-272, 275 Chester Le Blvd; 51 Morecambe Gate
Cluster 5	Broader Flemingdon Park
	Flemingdon park
	58, 61 Grenoble Dr. 17.21 Rochefor drive, 18-22 St. Dennis Drive, 1, 4-8 Vendome
	Place- 10 Deauville Lane
Cluster 6	2195 Jane Street
	Broader Edgeley Village
	35 Shoreham Drive
	415, 367-383, 388-404 Driftwood Avenue, 50 Driftwood court
	1-25 Shoreham Court
	4400 Jane Street
	2999 Jane Street
Cluster 7	Islington St. Andrews
· · · · · ·	Islington St. Andrews
	2063, 2067 Islington Avenue
	1 2000, 2007 formigron 7 Worldo

Item 4 - Violence Reduction Program - MOU and Funding Agreement with Social

Development, Finance & Administration

TSC Public Meeting - May 4, 2021

Report:TSC:2021-32

#### **Attachment 4**



This Memorandum of Understanding made this day of d

**BETWEEN:** 

## Social Development Finance and Administration ("SDFA")

- and -

## Toronto Community Housing Corporation ("TCHC")

#### 1.0 BACKGROUND

- 1.1 On March 31, 2020, the Tenant Services Committee approved funding to invest in the SDFA's Youth Development Unit ("YDU") to be used in support of the Violence Reduction Program (the "VRP") as part of a joint initiative between SDFA and TCHC to improve safety and security for tenants through a reduction of violence in TCHC communities (the "Youth Project").
- 1.2 This Memorandum of Understanding (the "Memorandum") is intended to set out the expectations and responsibilities of both SDFA and TCHC in relation to the use of the funding.
- 1.3 Support Services will be provided by an Agency in partnership with the City ("Partner Agency") in a manner and to an extent that supports youth exhibiting anti-social behavior and their family to prevent TCH as landlord engaging in tenancy management. Communities where Support Services will be performed are further outlined in Appendix 1 (Schedule A).

#### 2.0 FUNDING

- 2.1 TCHC will provide \$80,000 (the "Funding") to the SDFA, for the sole purpose of carrying out the following Youth Project activities with their funded partner agency:
  - deliver and implement a youth-specific pilot to support programs through the YDU for at-risk youth and parents/caregivers of at-risk youth in the TCHC communities identified in Schedule A;
  - deliver programming to increase parent or caregiver awareness and support youth through training and case management;
  - deliver programming to increase parent or caregiver skills
  - deliver programming to increase parent or caregiver access to support program and services that reduce vulnerability to serious violence and crime; and
  - provide system navigation supports to parents/caregivers in the justice, education and healthcare systems.
- 2.2 TCHC agrees to provide Funding to cover the activities associated with the Youth Project in an amount which shall not exceed the Funding.
- 2.3 SDFA and the YDU acknowledges and agrees that any Funding provided under this Memorandum shall be used solely for the purposes of the Youth Project.
- 2.4 The Funding shall be used by SDFA and YDU only for those activities occurred during the time from **July 1<sup>st</sup>, 2020 to June 30<sup>th</sup>, 2021**, (the "**Term**"), except where the parties agree otherwise due to disruptions caused by potential pandemic responses.

- 2.5 TCHC may, at its sole discretion, request the return of any portion of the Funding that remains unused by SDFA or the YDU at the end of the Term. Upon receipt of any such request, SDFA shall immediately return the requested portion of the Funding the manner and form requested by TCHC.
- 2.6 SDFA acknowledges and agrees that neither the provision of the Funding, nor this Memorandum, obligates TCHC to provide any additional or future funding to SDFA.

#### 3.0 RELATIONSHIP OF THE PARTIES

- 3.1 The parties agree to work together on media events, announcements, public relations, and media communications strategies related to the promotion and publicity of the VRP.
- 3.2 Any media events will be jointly managed, in accordance with this MOU, by both parties ensuring that appropriate representatives are included.

#### 4.0 RESPONSIBILITIES OF THE PARTIES

- 4.1 Throughout the Term, TCHC shall
  - 4.1.1 work with YDU and their funded partner agency to develop the pilot and pilot goals;
  - 4.1.2 promote the Youth Project activities within the priority VRP communities;
  - 4.1.3 identify potential community members that would benefit from accessing the Youth Project; and
  - 4.1.4 provide Youth Project support as TCHC deems necessary.
- 4.2 Throughout the Term, SDFA shall
  - 4.2.1 ensure that Funding is invested in the YDU to carry out the Youth Project as described in section 2.1;
  - 4.2.2 work with TCHC to develop key goals and an evaluation framework;
  - 4.2.3 meet regularly with TCHC to share information on ongoing Youth Project deliverables.

#### 5.0 REPORTING

5.1 YDU will provide a quarterly update on financial and non-financial Youth Project progress to include program statistics and progress on program goals by end of each quarter starting in Q3 (September 30th, 2020) and final Youth Project impact summaries by end of Q2 2021 (June 30, 2021).

#### 6.0 AUDIT

- 6.1 SDFA shall keep proper books of account and records, in accordance with generally accepted business and accounting practices, of the financial management of the Funding received under this Memorandum and the Youth Project. The accounts and records shall include all invoices, receipts and vouchers relating to Youth Project expenditures and revenues, including funding from all other sources and any other documentation.
- 6.2 During the Term and for a period of not less than seven (7) years from the end of the fiscal year to which the records relate, SDFA shall make all books, accounts, receipts, vouchers

and other documents available at all times for audit and inspection by the auditor, TCHC and/or the City or anyone designated in writing by the auditor to ensure compliance with the terms and conditions of this Memorandum. For the purpose of this section, audit includes any type of audit.

- 6.3 Without limiting any other terms or conditions of this Memorandum, SDFA shall:
  - 6.3.1 Permit TCHC to monitor the Youth Project through telephone calls and questionnaires or by other means deemed appropriate with the YDU and their funded partner agency.

#### 7.0 TERMINATION

- 7.1 If any of the following events occur, TCHC shall be entitled to immediately withdraw the Funding, or any portion thereof:
  - 7.1.1 SDFA is in conflict with any of the terms of this Memorandum; and
  - 7.1.2 SDFA or YDU uses the Funding for purposes not outlined in this Memorandum

#### 8.0 REPAYMENT REQUIREMENTS

- 8.1 If any time during the Term, the SDFA is in breach of their respective obligations under this MOU, SDFA shall, if requested by TCHC, repay to TCHC the Funding or portion of the Funding provided by TCHC under this Memorandum in an amount determined by the Chief Operating Officer or their designate, acting reasonably.
- 8.2 SDFA shall return any portion of the Funding that remains unused by SDFA or the YDU at the end of the Term.
- 8.3 The amount of this repayment requested by TCHC is a debt due to TCHC.

#### 9.0 CONTACT

9.1 All correspondence and questions shall be directed to the Director, Program Development, and Operations at TCHC.

#### **SDFA**



Name: Aina-Nia Ayo'dele Grant

Title: Director, Community Resources, Social Development, Finance & Administration

**TCHC** 

Name: Nadia Gouveia

Title: Director, Program Development, Operations Team

#### **SCHEDULE "A"- VRP Priority Communities**

Cluster 1	Broader Moss Park
	275, 285,295 Shuter
	200 Sherbourne street, 29-35 Pembroke street
	310 Dundas st E, 237 Sherbourne st
	Dan Harrison Complex 241 – 247, 251, 257-259, 263-285, 241, 281 Sherbourne St.
	155 Sherbourne St.
	Broader Bleecker / Wellesley
	200 Wellesley street, Bleecker Street 275,325,375 Bleeker street
	Broader Regent Park
L	674, 696, 702 Dundas St. E., 205-215 Sackville Street
Cluster 2	Lawrence Heights
	1-11,15-87 AMARANTH CRT;1-133 BAGOT CRT;50-58 BLOSSOMFIELD DR; 1-87
	BREDONHILL CRT; 1-78 CATHER CRES; 1-11,15-97 DORNEY CRT; 2-96
	EDENGARTH CRT; 1-125 FLEMINGTON RD; 1,3,5, LEILA LANE; 1-3 OLD
	MEADOW LANE; 2-84 PENGARTH CRT; 1,2,6 REPLIN RD; 1-119(ODD0, 20-22
	VARNA DRIVE (Dev. 200)
Cluster 3	Broader Lawrence East
	30 Valia (Lawrence / Meadowvale)
	4205 Lawrence Ave. E
	225 Morningside
ļ	4175 Lawrence Ave. E
	4100, 4110 Lawrence Ave. E
}	3939-3947 Lawrence Ave. E
	3847 Lawrence Ave. E
	65 Greencrest Circuit
Cluster 4	Chester Le / Victoria Park
1	Victoria Park/
	Chester Le
	132-152, 160-172, 180-192, 260-272, 275 Chester Le Blvd; 51 Morecambe Gate
Cluster 5	Broader Flemingdon Park
	Flemingdon park
	58, 61 Grenoble Dr. 17.21 Rochefor drive, 18-22 St. Dennis Drive, 1, 4-8 Vendome
	Place- 10 Deauville Lane
Cluster 6	2195 Jane Street
	Broader Edgeley Village
	35 Shoreham Drive
	415, 367-383, 388-404 Driftwood Avenue, 50 Driftwood court
	1-25 Shoreham Court
	4400 Jane Street
· · · · · · · · · · · · · · · · · · ·	1

	2999 Jane Street
Cluster 7	Islington St. Andrews
	Islington St. Andrews
	2063, 2067 Islington Avenue