

Deputation - Miguel Avila-Velarde (Received June 29, 2022)
Items 8 A & 8C- Change Order: Additional Funding for 3rd Party Security
Services TCHC Public BOARD Meeting - June 28, 2022

Dear Board of Directors

I want to thank The Board Secretary for allowing me to speak late in writing my thoughts on this item on the agenda of yesterday

**Change Order: Additional Funding for Third-Party Security Services –
(VAC22309/RFP18315) Item 8C June 28, 2023 Board of Directors**

My Girlfriend Barbara Castledine, Resident of [REDACTED] Street and current Tenant Rep wants to ask that as part of the Allied Universal Security Services (Formerly G4S Canada) to add a LOCAL SOURCE of Security from Regent Park **InfiniGuard Security & Protections Inc** for her building since she has not been able to receive a response to her request. The building is part of the Centre of the Universe as I call to Toronto East the Center of the Mental Health and Addictions. Personal robberies are up at 220 Oak Street , her Ebike was stolen on March 09 2022 from a TCHC owned Ebike Locker and in May 20th 2022 a Second Ebike was stolen out of the same Ebike Locker. Since we have none in the building.. the Ebike is huge it does not fit in the elevator

Lately I have been given promises that the EBIKE LOCKER at 220 Oak Street , Basement Level is complete and soon new residents will have to individual cages, with charging station and a door key and of course we hope to have working CCTV cameras without interruptions or in choppy video quality, please and thank you .

And a quick comment on item

**Price Impacts on General Repair Programs due to COVID-19 and
Other Factors Item 8A June 28, 2022 Board of Directors**

I spoke on this matter at the “ Community Safety Advisory Sub Committee last June 23, 2022 and stated that current VENDORS with TCHC are not

meeting the standards of the contract obligation with regards the turn out of CCTV Cameras repairs because CSU officers have complained to me that each time they put in a “Service Request” for repairs as is their duty and obligation to report damaged CCTV units to Management and they find that is a First Received First Order to go.. you have to wait quite some time..

CSU officers stated to me since February 2022 apparently the construction company at 220 Oak Street damaged the FibreOptic Cables and the quality of the videos from the outside – P2 Parking Lot – Ebike Locker location was categorized as bad , choppy and interrupted.

In early January 2022, TCHC staff were engaged by a number of contractors highlighting major challenges related to rising costs and supply chain issues. Each vendor cited significant impacts related to ongoing supply chain issues related to worldwide COVID-19 infection rates and public health measures. Compounding impacts associated with inflation, overseas freight costs, labour market shortages and the flooding of the lower mainland of British Columbia in late 2021 have further impacted their ability to facilitate these contracts within the negotiated pricing. Vendors have articulated that these issues have profoundly impacted their ability to meet the obligations agreed to in their contracts with TCHC, further citing that they are experiencing unsustainable loss on each work order.

On January 14, 2022, the Strategic Procurement Unit engaged all vendors in the general repairs programs and requested that they provide backup documentation to validate their impacts and provide a percentage increase that would allow the vendor to continue to meet their obligations under the contracts. Vendors submitted their pricing suggestions to TCHC staff by January 21, 2022. Through the review of staff, an average price increase of 28% was identified. Additionally, staff undertook a review of its own to analyze pricing based on current market conditions. Although it was

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challenging to obtain comprehensive information given the broad variety of products impacted, our research did support the information received by the vendors of these programs.

So let's hope that the Contractors are rewarded fairly for their time and let's ensure the repairs of TCHC properties is categorized by relevance and urgency we have had 5 murders in this building since I moved in back in 2011.

Sincerely

Miguel