



## **Violence Reduction Program Update – Q1 2022**

Item 8B

July 6, 2022

Tenant Services Committee

**Report:** TSC:2022-38

**To:** Tenant Services Committee ("TSC")

**From:** Community Safety Advisory Sub-Committee ("CSAC")

**Date:** June 23, 2022

### **PURPOSE:**

This report provides an update on the progress and performance of the Violence Reduction Program for Q1 2022.

### **RECOMMENDATIONS:**

It is recommended that the TSC receive this report for its information.

### **CSAC:**

This report was received by the CSAC on June 23, 2022.

### **REASONS FOR RECOMMENDATIONS:**

On June 27, 2019, Toronto Community Housing's Board of Directors directed staff to operationalize the Violence Reduction Program ("VRP") at its meeting. This report provides an update on activities and performance.

### **BACKGROUND**

The VRP is focused on improving safety and security for tenants. It is a response to the disproportionate frequency of violence on Toronto Community Housing ("TCHC") properties, which is rooted in poverty,

addiction, mental health needs and street-involvement present in the TCHC tenant population.

Due to the complex nature of Dan Harrison and the ten identified high needs communities, the VRP includes enhanced enforcement activity through dedicated, on-site Community Safety Unit ("CSU") presence, collaboration with the Toronto Police Service ("TPS"), as well as economic development and community and social supports in collaboration with the City of Toronto.

### **CSU STAFFING UPDATE**

As of March 31, 2022, the total CSU Special Constable vacancies in VRP is 27 Special Constables, 12 of which are on hold as part of the phase three suspension. Note, due to G4S/Allied Security Guards' inability to travel between communities; it takes a greater number of G4S/Allied Security guards to provide coverage when compared to the CSU vacant Special Constables positions. In addition, there is less proactive work taking place on sites where there are VRP special constable vacancies.

### **CSU Staff Supporting Revitalization Communities within VRP**

#### ***Regent Park***

The Regent Park Community is supported by six (6) dedicated (full-time) CSU-VRP Officers assigned to 4 teams of 2 officers, working rotating twelve (12) hour shifts and embedded within the community 24 hours per day, seven (7) days per week. As a result of attrition, the Regent Park VRP assigned has two (2) vacancies. CSU is temporarily augmenting VRP staffing issues with available Zone Patrol Officers where Operational needs allow.

#### ***Lawrence Heights***

The Lawrence Heights Community is supported by four (4) dedicated (full-time) CSU-VRP Officers assigned to two (2) teams of two (2) officers, working rotating twelve (12) hour shifts and being embedded within the community during peak activity hours, seven (7) days per week.

## **CSC REGIONAL UPDATES**

All three (3) regions have experienced various staffing transitions and have been functioning without a full complement of CSC staff for the majority of this quarter. The Central and West regions currently have vacancies for their Supervisors of Safer Communities positions and are working to fill them. Despite these challenges, the team has continued to implement the work to meet the needs of their specific regions.

### **1. East Region**

Throughout Q1 of 2022, VRP staff continue to work with institutional partners to develop and support violence prevention and intervention strategies. Working closely and collaboratively with CSU, CSA's, Tenancy Management, Community Engagement staff, and community stakeholders, our programs address underlying factors contributing to community violence.

#### ***Community Safety Initiatives***

To enhance service coordination, staff continue to support local community-based safety networks across the region. VRP staff support three (3) City led Integrated Safety Coordination teams (ISCT), serving residents of Malvern, Flemington Park and Woburn communities, respectively. Each table continues to host bi-weekly "ISCT scrums."

In Flemington Park, through a partnership with Humanti, staff organized a Ramadan meal distribution event where residents shared concerns about community safety and met with local stakeholders to discuss violence prevention strategies. The VRP team works closely with Community Safety Advisors (CSA's), Toronto Police Services and CSU to host community safety events. The event allowed residents to meet local staff and learn more about VRP safety initiatives while fostering key relationships with TCHC staff and local Toronto Police Services Neighborhood Community Officers (TPS NCOs). Over 200 meals were distributed, and many residents participated in the event. Building on the success of the Ramadan meal distribution event, VRP staff continue to engage residents in

community safety initiatives to improve residents' overall perception of safety and wellbeing.

As VRP-designated communities continue to experience incidents of community violence, our team has focused on working closely with residents and local partners to provide post-incident support and interventions. Some instances of this work have included our response to a stabbing incident at Lawrence Orton. VRP staff worked closely with the City of Toronto's Crisis Response team to support residents impacted by the unfortunate incident. In February, staff worked closely to help residents apply for a crisis response grant. The application was successful, and staff will work with community partners, including TPS NCOs, youth volunteers and resident leaders, on a restorative justice initiative.

### ***Youth & Community Engagement Initiatives***

Engaging youth in capacity-building activities is a focal point of VRP's violence prevention strategy. Collaborating with TAIBU, VRP staff supported a local youth boxing program. This eight (8) week program aimed to support members of the Black community by increasing their knowledge of nutrition, physical and mental wellness, violence reduction and overall health and wellbeing. Approximately 15 youth participants ages 16-25 from the Empringham community were involved with this initiative.

VRP staff continue to develop mental health and wellbeing initiatives that support residents dealing with either direct or indirect exposure to community violence. In March, staff worked to secure funding to host an 8-week workshop series to increase awareness about effective African-centered coping strategies when dealing with grief and loss in support of positive mental health. The workshop provided an outlet for the community members to learn effective coping strategies when dealing with exposure to community violence.

In partnership with TAIBU, VRP staff coordinated Ramadan and Easter meal distribution deliveries for residents of Empringham & Danzig. As part of the giveaways, over 400 families received meal donations. This was done in collaboration with our Community Safety

Advisors and supported by TPS 42 & 43 Division Neighbourhood Officers (NCOs) and community partner Humanti.

## **2. Central Region**

The Central VRP team focused on Regent Park for this quarter as the community still needs many supports. Safety remains a primary concern as shootings within or near the community continue to occur, and relations between the community and Toronto Police Services (TPS) and non-TCHC tenants continue to be strained. Residents share that they feel disparities in services when TPS responds to incidents. They also feel undervalued or overshadowed by leadership when participating in initiatives led by community agencies and non-TCHC residents. TCHC understands that fixing these relationships requires both frontline and systemic supports there has been little success to date, but we are continuing to support all efforts out forward by tenants about how to mend these relationships.

### ***Community Safety Initiatives***

TCHC aims to have more in-person programming for tenants, and with collaboration with the Tenant Engagement team, staff have begun planning for a basketball tournament in Moss Park this summer. The Active Living team has been a great support in helping the VRP teams to navigate some of the logistical pieces and will support with implementation.

TCHC wants to ensure that staff are doing a better job of incorporating tenant youth voices into meetings that take place in Regent Park (i.e. RPSN Regent Park Safety Network, Social Development and Planning (SDP) Committee SDP meetings) as their voices are essential to the overall improvement of the community. Some youth have told staff that they do not feel safe in certain meeting spaces due to individuals/agencies sitting in on some of these meetings and how they are facilitated. We are working diligently to find solutions to ensure that they are being heard.

### 3. West Region

The West VRP team focused on supporting program development, delivery, and capacity building for this quarter. The team worked with a pre-charge diversion program, *Rise Above*, and *Love and Literature*, to deliver programs to families and youth in the West Region.

#### ***Community Safety Initiatives***

One program that the West VRP team worked on during Q1 was the *True Vision* program offered in partnership with Wealth Simple. The 10-week program focused on providing fourteen (14) youth aged 15 to 29 years old from the Lawrence Heights, Neptune, Jamestown, Finch Ardwick and Mount Olive communities with the information needed to confidently select a career or employment pathway of choice and helping map and access the required training, education, and connection required to be successful. The program concluded with a trip to McMaster University, where the young people learned about traditional and nontraditional educational pathways.

Another emerging program the team is working on is the "Safe Space" pilot, which will connect witnesses and victims of crime with resources to deal with the aftermath from the Lawrence Heights and Neptune communities. The pilot will include individuals who have experience with Housing Unit Takeovers (HUTS) and families. One component of the program will be play therapy for families with children between 6-11. The program will be implemented in partnership with the Career Foundation, Unison Health and TCHC's CSU and Revitalization teams for five (5) weeks.

The team has also noticed a decrease in serious violent incidents (see Table 3) when compared to Q1 2021, and has used that time to do some proactive planning as there is recognition that this may change in the spring and summer months. This work has included working with safety committees such as the Jane and Finch Safety Network, Summer Safety Committee and participating in the Downsview Acres Safety meeting to see what proactive measures can be implemented for the coming months. The team continues to be intentional about working with partners and developing sustainable

programs and addressing root causes that will contribute to Violence Reduction.

### **Youth and Family Parent Support program (\$80,000.00)**

During the last quarter of 2021, the City of Toronto engaged Blue Print to evaluate this component of the program. Overall the evaluation of the program found that this component of the program was very effective; however, the short-term nature presented challenges for the families who were accessing the services, especially the initial referrals. Specific excerpts from the evaluation report can be found below:

*"Overall, the Support for Parents workshops and counselling were relevant to the community and should be continued going forward."*

The Support for Parents program was seen to be beneficial to clients involved in the program as they were able to learn applicable information through the workshops and begin their healing journey through the counselling sessions. The program's intention of ensuring that all participants involved in the program reflected that the Black community effectively established trust and made the program feel like a safe place for community members to share and participate. Clients have also highlighted how transformative this program has been for them as they can apply their learnings to better support themselves and their families. As a result, clients and stakeholders have acknowledged that they see value in this program and hope that it or a similar model will continue in the future.

*"Facilitators experience in the workshop topic area made the information more relevant and applicable to clients."*

*According to the staff, one of the facilitators who delivered the Navigating the School System workshop worked with the school board. She was able to leverage her experience to provide practical case studies and resources for parents facing issues with the school system. This was seen to help increase the value and applicability of the workshops for the parents who attended. A similar experience was shared in the Navigating the Criminal Justice System workshop.*

*"Stakeholders noted that the referral process to the counselling service was unclear and resulted in clients dropping out of the program."*

*According to stakeholders, although TCHC would refer parents to the program, there was a lack of clarity about what would happen after they were referred. One of our conversations shared that a parent whom TCHC referred had to relive their traumatic experience during an intake process with Delta Family after already completing the form with TCHC. Some stakeholders suggested that a clear referral pathway and follow-up approach be developed and shared with all partners to avoid this situation. There is also an opportunity to streamline the process and ask fewer intensive questions during the intake stage, especially for clients referred by TCHC.*

### **Downtown Integrated Service Delivery Program (\$50,000)**

TCHC is currently working with the City of Toronto and the Canadian Observatory on Homelessness to identify the next steps and sustainable resources for this pilot as the funding for this component of the work has been spent, and the deliverables met. Despite the conclusion of the original scope of work, the efforts to increase awareness about Housing Unit Takeovers (HUTS) continue to prove to be effective as more of these situations are being identified by tenants and staff alike. This quarter, the team supported five (5) tenants experiencing HUTS. Of particular note was the support the team gained through the Integrated Team Meetings to help tenants in these situations. These meetings allowed for increased communication among staff about HUTS across various teams and the sharing of resources. TCHC staff was able to mobilize quickly and provide one tenant with food and other resources after requesting support with an ongoing HUT.

The team supported a senior tenant experiencing HUT who did not live within the VRP portfolio. The knowledge and resource sharing about HUTS must continue as seniors are incredibly vulnerable to HUTS.



## Regional Breakdown of CSC data

Table 1: Q1 2022 Regional Breakdown of CSC Activity

Measure	West	Central	East	Q1
Number of successful referrals to agencies or programs <sup>1</sup>	17	18	480	<b>515</b>
Number of safety related initiatives supported, led or initiated <sup>2</sup>	18	28	28	<b>74</b>
Number of tenants who participate in VRP/YVRP activities	66	314	317	<b>697</b>

### CSU UPDATE IN THE HIGH NEEDS COMMUNITIES<sup>3</sup>

VRP Special Constables continue to attend their weekly Integrated Team Meetings and work alongside our partners within the community. VRP Special Constables have also been dropping in and visiting the staffed TCHC HUBs.

Throughout Q1, VRP Special Constables led or participated in various events such as:

- The Edgeley Village CSU VRP Team led an outdoor sledding activity at Driftwood Court in February. All children and their families were invited to participate in the afternoon event of hot beverages and sledding with our officers.
- Lawrence Avenue East was previously managed by Del Management. The VRP Team has been meeting with TCHC Operations staff that have taken over that portfolio. CSU VRP looks forward to working together to deal with tenancy management issues and ongoing issues that have been identified by our CSU VRP team.
- CSU hosted a tour of several communities on Jane Street for staff from the Wishing Well Sanctuary in Bradford. As part of summer safety programming, CSU is working with the Sanctuary to host youth and families for everything from day trips to the farm, camping, safe space for trauma counselling and access to presentations from potential employers and employment options. The TCHC tour

<sup>1</sup> E.g. mental health, education, employment and food security.

<sup>2</sup> E.g. community safety meetings, audits, etc.

<sup>3</sup> Including Broader Dan Harrison

included stops in Driftwood and Shoreham, the Grandravine Boys and Girls Club and the Firgrove Community Centre and food bank.

## **CSU PERFORMANCE MEASUREMENT AND ANALYSIS**

CSU activity in the high needs communities (including broader Dan Harrison) *Refer to Table 3, 3a, b, c & d for statistical data.*

### **1. CSU Calls for Service**

CSU's volume of calls for Service at VRP sites has decreased by 13% compared to Q1 2021. The 13% decrease is attributed to the great work of the VRP staff. Table 3a below further shows calls for Service by the VRP community.

As previously reported, the Toronto Police Service was consulted and advised that they are unable to support TCHC's request for data related to calls for Service at this time as a result of the extensive time and effort that would need to be devoted to gathering and de-identify the records in compliance with The Municipal Freedom of Information and Protection on Privacy Act. The TPS confirmed that TCHC might make a formal Freedom of Information Act request to access the information to understand that engaging in such a complex task would result in TCHC being liable for cost recovery in line with the Police Service's "Fee Schedule" of the day. It must also be understood that any information received from the Toronto Police Service would be heavily redacted to protect the integrity of ongoing police investigations and Court proceedings. The redacted information would not provide the level of detail or context that would be useful to TCHC to understand the root causation of serious violent offences.

### **2. Crime on TCHC Property and CSU's intervention**

In Q1 2022, there was a decrease of twenty (20) incidents (29%) of Crimes against Persons compared to Q1 2021. The decrease is

primarily due to the reduction in reported Assault with a weapon, Assaults, Discharge of Firearms and Sexual Assaults.

For Crimes against Property, we reported 133 incidents, an increase of fifteen (15) incidents (13%) compared to Q4 2021. The increase was mainly seen in reported Mischiefs.

Table 3b & 3c shows a further breakdown of crimes against persons and property in VRP communities by seniors and family portfolio (includes revite).

The reduction in crimes against persons is attributed to many aspects, including the continued work and presence of CSU's VRP program, working alongside community partners, and the decrease in the reported "Assault with a Weapon" and "Discharge firearm" (Q1 2021 – Q1 2022). CSU intervenes in various ways to address the crime at the VRP sites; through community engagement, relationship building and enforcement and conducting wellness checks. Wellness checks are performed by request and when officers recognize vulnerable tenants that may need additional attention.

Furthermore, crime is also addressed by the issuance of eviction notices by TCHC's Legal department. In addition to the N6 and N7 (notices issued for Health and Safety and illegal acts) shown in Table 3, TCHC also issues N4's (Ending a tenancy for Non Payment of rent) and N5's (Interfering with others, damage to property and overcrowding).

### ***Shooting Incidents Occurring in VRP Communities***

Toronto Community Housing represents 4% of the population of Toronto. As of March 31, 2022, shootings occurring on TCHC property represent 13.3% of City of Toronto shootings incidents (shootings in VRP communities represent 1.1% and non-VRP communities represent 12.2% of the shootings in the City)

The percentage of shooting incidents occurring on TCHC properties decreased as a percentage of citywide shootings (19.6% in 2021, down from 31% in 2020, and 45% in 2018).

The percentage of shootings in the VRP communities was at 15% in 2018, before the VRP program's implementation. With the hard work and ongoing efforts of our VRP Officers and Staff, site staff community partners, and tenants, TCHC sees a tremendous decrease in shooting percentages in the VRP communities down to 5.4% in 2021.

*Table 2: TCHC shooting percentage of City of Toronto 2017-2021*

	<b>TCHC Shooting % of Toronto</b>	<b>Shooting % of which were in VRP Communities</b>	<b>Shooting % of which were in non-VRP Communities</b>
2017	38%	12%	26%
2018	45%	15%	30%
2019	28%	8%	20%
2020	31%	10%	21%

A statistical analysis of CSU records related to Shooting Incidents occurring in VRP communities between Q1–2018 and Q1-2022 revealed that Wednesdays and Thursdays are the days where shootings have most frequently occurred. It should be noted that the highest number of shooting incidents over the past three (3) years have occurred on Wednesdays, whereas the lowest number of shooting incidents have occurred on Tuesdays. Relatively equal numbers of shooting incidents have impacted the remainder of the weekdays. In addition, the data shows that a majority of the shootings at VRP sites took place during the month of July and the fewest during the month of October.

**Table 2a: Shooting Incidents Occurring in VRP Communities Q1-2018 to Q1-2022 by day of week and month.<sup>4</sup>**

By Day of Week								By Month	
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total		
25	26	22	36	29	26	26	190	Jul	28
								Aug	19
								Mar	19
								Sep	18
								May	18
								Nov	17
								Apr	16
								Dec	13
								Jun	13
								Jan	11
								Feb	10
								Oct	8
								<b>Total</b>	<b>190</b>

### 3. CSU Crime Prevention Efforts

CSU continues to conduct safety audits in the ongoing effort to reduce and prevent crime on TCHC property, particularly at the VRP sites.

Recommendations are made for site staff to implement to make the neighbourhood safer for tenants. During these audits, CPTED principles (Crime Prevention through Environmental Design) are applied, and CSU makes recommendations through these principles.

CSU patrols help to proactively deter crime and, in many cases, help build relationships with tenants, site staff and stakeholders. These patrols are either on foot, mobile or on a bike. On average, the CSU conducts more than 4,000 patrols every quarter. Patrols are conducted based on VRP officers' availability, TPS availability and Community Needs.

The Community Safety Advisors ("CSA") initiate various engagement activities. In Q1, there was an increase of 38 engagement activities conducted compared to the previous quarter. The CSA activities include community events, presentations, safety meetings, tenant management meetings, tenant visits, etc. Staff continue certain engagement activities to

<sup>4</sup> Data extracted from CORA. Additional details can be found on Appendix A. NOTE that the event types identified in Appendix A are based on what was known at the time. The events may have later been upgraded (i.e. to homicide) or downgraded (i.e. to assault with a weapon).

improve communication and engagement on safety issues. Note, table 3 below does not include activities that our Special Constables were involved in or potentially initiated.

### ***Tenancy Management - CSU involvement***

Community Safety Unit, Operations Division, and Seniors Housing Unit staff work collaboratively to identify, share information and address tenancy Management issues. In support of this work, TCHC has adopted a Policy on the "Handoff of Tenancy Management Accountability" that has streamlined the sharing of information related to Tenancy Management and Support for Vulnerable Tenants. Refer to *Appendix' B' Operations and Seniors Housing Information sharing workflows*. A lengthy narrative is available and can be provided upon request.

**Table 3: Actions taken in High Needs Communities (including broader Dan Harrison) (Q1/2021 to Q1 2022)<sup>5</sup>**

<b>VRP ACTIVITY</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Jan-22</b>	<b>Feb-22</b>	<b>Mar-22</b>	<b>Q1/22</b>
<b>Request for Service (dispatched or on-site requests)</b>								
Calls for service - VRP (note: one call can have multiple incidents reported below)	4965	4346	3783	4308	1388	1322	1619	4329
<b>Crime on TCHC Property</b>								
Crimes Against Property (*) - VRP	131	132	104	118	51	42	40	133
Total Crimes Against Person (CAP) - VRP	89	102	110	71	22	26	21	69
CAP- Serious Violent Incidents -VRP	48	55	53	26	13	10	6	29
CAP- Other Incidents - VRP	41	47	67	45	9	16	15	40
<b>Reactive Work/Intervention</b>								
Arrests VRP	117	82	91	92	25	26	16	67
Tenant Arrest	26	25	23	18	4	5	1	10
Non-Tenant Arrest	89	57	64	70	21	20	14	55
Not Specified	2	0	4	4	0	1	1	2
N6 & N7 issued by Legal (evictions for H&S and Illegal Acts)	31	18	23	0	5	3	3	11
Wellness check (Assist Resident - Check Welfare) - VRP	430	299	239	327	88	82	95	265
Mental Health Act - VRP	31	17	31	22	5	15	5	25
Narcan Administered - VRP	0	6	3	6	0	0	1	1
Trespass Incidents -VRP	421	251	154	273	79	76	104	259
CCTV (FOI, Legal, OU. TPS) - VRP (vast majority are for TPS)	127	119	128	130	42	33	30	105

<sup>5</sup> Does not include activities that Special Constables were involved in, or potentially initiated.

<b>VRP ACTIVITY</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Jan-22</b>	<b>Feb-22</b>	<b>Mar-22</b>	<b>Q1/22</b>
<b>Proactive Work</b>								
Safety Audits - All TCHC	2	9	30	27	9	9	9	27
Patrols - VRP								
Patrols CSU mobile/Foot/Initiated/focused	5005	4629	4196	4770	1342	1391	1614	4347
Patrol - Joint CSU and TPS - VRP	84	75	71	108	19	17	24	60
Engagement Activities (**)- VRP	107	77	83	87	40	39	46	125
Referrals of vulnerable tenants (***) - VRP	10	14	17	23	5	13	17	35
<b>Fire Incidents</b>								
Fire - Equipment Malfunction - VRP	10	18	21	15	12	7	7	26
False Fire Alarm VRP (accidental, perceived emergency)	171	202	167	215	58	46	33	137
Malicious Intent/Prank - VRP	10	11	16	17	8	2	16	26
Fire - VRP	19	27	23	32	18	14	18	50



Table 3a: Calls for Service by VRP Community (Q1/21 to Q1/22)

<b>VRP Calls For Service (note: one call can have multiple incidents)</b>						
<b>Community</b>	<b>Portfolio</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Q1/22</b>
Bleecker/200 Wellesley	Family	1073	973	720	742	794
Dan Harrison / William Dennison	Family	810	588	455	585	609
Dan Harrison / William Dennison	Senior	33	36	24	53	28
Edgeley Village	Family	95	146	151	127	141
Edgeley Village	Senior	16	42	14	26	23
Flemingdon Park/Glenyan Manor	Family	116	138	133	106	83
Flemingdon Park/Glenyan Manor	Senior	25	17	22	17	17
Islington/St. Andrews	Family	77	43	43	73	52
Jane/Falstaff	Family	298	309	190	346	341
Lawrence	Family	579	590	590	572	602
Lawrence Heights	Family	235	296	368	267	246
Lawrence Heights	Senior	24	19	10	11	17
Moss Park	Family	875	647	519	803	807
Regent Park/Gerrard River	Family	577	468	437	518	477
Regent Park/Gerrard River	Senior	15	14	15	15	24
Victoria Park/Chester Le Blvd	Family	58	53	115	66	68

Table 3b: Crimes against Persons and Property in High Needs **Senior** Communities (Q1 2021 to Q1 2022)<sup>6</sup>

<b>Crimes against Persons and Property (Senior)</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Q1/22</b>
Total Crimes against Persons	3	3	1	1	0
Less Serious Violent Incidents	2	2	0	1	0
Serious Violent Incidents	1	1	1	0	0

<sup>6</sup> This includes seniors' portfolio within the Lawrence Heights and Regent Park revite communities.

*Table 3c: Crimes against Persons and Property in High Needs **Family** Communities (Q1 2021 to Q1 2022)<sup>7</sup>*

<b>Crimes against Persons and Property (Family)</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Q1/22</b>
Total Crimes against Persons	90	100	111	70	60
Less Serious Violent Incidents	43	46	59	44	40
Serious Violent Incidents	47	54	52	26	29

*Table 3d: Proactive Work in High Needs Revite Communities (Q1 2021 to Q1 2022)<sup>8</sup>*

<b>Revite Proactive Work</b>	<b>Q1/21</b>	<b>Q2/21</b>	<b>Q3/21</b>	<b>Q4/21</b>	<b>Q1/22</b>
Patrols CSU mobile/Foot/Initiated/focused	1499	1738	1499	1189	1079
Patrol - Joint CSU and TPS - VRP	20	15	13	8	3
Engagement Activities (**)- VRP	22	21	53	16	19
Referrals of vulnerable tenants (***) - VRP	3	9	3	0	5

## **IMPLICATIONS AND RISKS:**

With the COVID-19 restrictions impacting the hiring process, along with the 12 VRP Special Constable positions on hold, CSU continues to work on ensuring adequate coverage at VRP locations. CSU carries on utilizing third-party security guards to fill the staffing gaps and balance coverage at those sites.

While third-party security can provide a security presence that helps deter crime, they cannot offer the same level of Service as Special Constables. The security guards do not carry the same authorities as a Special Constable and cannot be utilized in the same manner per the Collective Bargaining Agreement. Our CSU officers still need to attend the VRP sites being covered by the security guards to address specific incidents.

The risk is this may lead to inconsistent service delivery and has incurred increased 3<sup>rd</sup> party security costs in trying to maintain proper service levels.

<sup>7</sup> This includes seniors' portfolio within the Lawrence Heights and Regent Park revite communities.

<sup>8</sup> These stats represent the communities of Lawrence Heights and Regent Park. It does not include activity that the Special Constables were involved in or initiated.

**SIGNATURE:**

*"Nadia Gouveia"*

---

Nadia Gouveia  
Acting Chief Operating Officer

**ATTACHMENTS:**

1. Shooting Incidents Occurring in VRP Communities Q1-2018 to Q2-2022
2. Operations and Seniors Housing Information sharing workflows

**STAFF CONTACTS:**

Likwa Nkala, Acting Director, Programs and Partnerships, Operations  
416 981- 6457  
Likwa.Nkala@torontohousing.ca

Mona Bottoni, Acting Senior Manager, Corporate Services, CSU  
416-981-5036  
Mona.Bottoni@torontohousing.ca

**Shooting Related Incidents Jan 01, 2018 to March 30, 2022**

CORA	EventTime	Hour of Day	Day of Week	EventType	DevName
760166	1/6/2018 2:37	2	Sat	Homicide	Oak St. (1)
763135	1/20/2018 21:36	21	Sat	Discharge Firearm (Danger Life)	Bleecker Street 1
763370	1/21/2018 23:55	23	Sun	Attempted Homicide	Regent Park (North)
763473	1/22/2018 13:51	13	Mon	Discharge Firearm (Danger Life)	Regent Park (North)
764910	1/29/2018 19:51	19	Mon	Discharge Firearm (Danger Life)	Oak St. (1)
770750	2/28/2018 2:30	2	Wed	Attempted Homicide	Regent Park (North)
773727	3/14/2018 22:37	22	Wed	Attempted Homicide	Victoria Park Chester Le
773941	3/15/2018 23:26	23	Thu	Attempted Homicide	Flemingdon Park
774202	3/17/2018 6:26	6	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
775003	3/21/2018 2:56	2	Wed	Discharge Firearm (Wound, Maim)	Flemingdon Park
775082	3/21/2018 16:21	16	Wed	Discharge Firearm (Wound, Maim)	Flemingdon Park
783259	4/28/2018 0:34	0	Sat	Attempted Homicide	Regent Park (North)
786189	5/9/2018 17:05	17	Wed	Discharge Firearm (Danger Life)	Regent Park (North)
786664	5/11/2018 16:30	16	Fri	Discharge Firearm (Danger Life)	Bleecker Street 1
786742	5/11/2018 22:20	22	Fri	Discharge Firearm (Danger Life)	Regent Park (North)
787629	5/16/2018 1:26	1	Wed	Discharge Firearm (Danger Life)	Flemingdon Park
788234	5/18/2018 4:15	4	Fri	Attempted Homicide	Lawrence Heights E.& W.
789261	5/23/2018 0:45	0	Wed	Discharge Firearm (Wound, Maim)	Gerrard River
789436	5/23/2018 22:32	22	Wed	Discharge Firearm (Danger Life)	Victoria Park Chester Le
789617	5/24/2018 9:57	9	Thu	Discharge Firearm (Danger Life)	Victoria Park Chester Le
789626	5/24/2018 22:52	22	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
790294	5/27/2018 23:23	23	Sun	Discharge Firearm (Wound, Maim)	Bleecker Street 1
790307	5/28/2018 0:01	0	Mon	Discharge Firearm (Danger Life)	Victoria Park Chester Le
790775	5/29/2018 23:12	23	Tue	Discharge Firearm (Danger Life)	Jane Falstaff
791146	5/31/2018 2:27	2	Thu	Discharge Firearm (Danger Life)	Jane Falstaff
791869	6/2/2018 22:45	22	Sat	Discharge Firearm (Danger Life)	Pembroke Mews
792099	6/4/2018 18:10	18	Mon	Discharge Firearm (Danger Life)	Regent Park (North)
793316	6/10/2018 4:56	4	Sun	Attempted Homicide	Edgeley Village Driftwood
796495	6/23/2018 2:00	2	Sat	Attempted Homicide	Lawrence Heights E.& W.
796176	6/24/2018 2:07	2	Sun	Homicide	Lawrence Heights E.& W.
796380	6/25/2018 2:42	2	Mon	Homicide	Dan Harrison Complex
797719	7/1/2018 10:05	10	Sun	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
799204	7/8/2018 3:42	3	Sun	Homicide	Edgeley Village Driftwood

799370	7/9/2018 0:07	0	Mon	Homicide	Edgeley Village Shoreham
806853	8/13/2018 1:00	1	Mon	Attempted Homicide	Downsview Acres
808424	8/20/2018 21:53	21	Mon	Attempted Homicide	Flemingdon Park
812873	9/11/2018 19:45	19	Tue	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
814347	9/18/2018 21:41	21	Tue	Attempted Homicide	Regent Park (North)
814388	9/19/2018 8:10	8	Wed	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
815726	9/25/2018 16:34	16	Tue	Homicide	Sackville St. (230)
817770	10/6/2018 0:43	0	Sat	Discharge Firearm (Danger Life)	Islington St.Andrews
819099	10/12/2018 2:15	2	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
823512	11/1/2018 22:34	22	Thu	Attempted Homicide	Moss Park 275
824796	11/8/2018 0:18	0	Thu	Attempted Homicide	Jane Falstaff
826392	11/15/2018 7:14	7	Thu	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
826994	11/18/2018 13:36	13	Sun	Homicide	West Hill Apartments
827473	11/20/2018 8:36	8	Tue	Attempted Homicide	Edgeley Village Driftwood
828294	11/25/2018 1:23	1	Sun	Attempted Homicide	Lawrence Heights E.& W.
828851	11/27/2018 19:44	19	Tue	Attempted Homicide	Lawrence Heights E.& W.
830504	12/5/2018 21:33	21	Wed	Discharge Firearm (Danger Life)	Bleecker Street 1
831871	12/12/2018 6:42	6	Wed	Homicide	Islington St.Andrews
833593	12/21/2018 7:29	7	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
834149	12/24/2018 1:44	1	Mon	Discharge Firearm (Danger Life)	Dan Harrison Complex
834777	12/27/2018 10:00	10	Thu	Attempted Homicide	Edgeley Village Driftwood
835053	12/28/2018 17:06	17	Fri	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
835664	12/31/2018 18:40	18	Mon	Attempted Homicide	Jane Falstaff
836949	1/5/2019 17:51	17	Sat	Attempted Homicide	Lawrence Heights E.& W.
844648	2/11/2019 19:58	19	Mon	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
844883	2/13/2019 1:48	1	Wed	Discharge Firearm (Danger Life)	Pembroke Mews
847732	2/26/2019 22:02	22	Tue	Discharge Firearm (Wound, Maim)	Jane Falstaff
850916	3/14/2019 0:14	0	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
853067	3/23/2019 22:49	22	Sat	Attempted Homicide	Lawrence Heights E.& W.
853529	3/26/2019 0:19	0	Tue	Discharge Firearm (Bodily Harm)	Dan Harrison Complex
853863	3/27/2019 21:26	21	Wed	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
854934	4/1/2019 14:13	14	Mon	Discharge Firearm (Bodily Harm)	Lawrence Heights E.& W.
857658	4/13/2019 3:24	3	Sat	Discharge Firearm (Danger Life)	Flemingdon Park
857873	4/14/2019 1:54	1	Sun	Discharge Firearm (Danger Life)	Flemingdon Park
857977	4/14/2019 14:07	14	Sun	Discharge Firearm (Danger Life)	Flemingdon Park

858639	4/17/2019 11:30	11	Wed	Discharge Firearm (Danger Life)	Flemingdon Park
859003	4/18/2019 22:30	22	Thu	Attempted Homicide	Jane Falstaff
859086	4/19/2019 5:54	5	Fri	Discharge Firearm (Danger Life)	Northacres Apts.
859729	4/21/2019 18:03	18	Sun	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
860387	4/24/2019 14:16	14	Wed	Discharge Firearm (Danger Life)	Jane Falstaff
877606	6/29/2019 2:20	2	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
878324	7/1/2019 22:00	22	Mon	Attempted Homicide	Jane Falstaff
880116	7/8/2019 19:41	19	Mon	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
880997	7/12/2019 2:06	2	Fri	Discharge Firearm (Danger Life)	Victoria Park Chester Le
881861	7/15/2019 16:54	16	Mon	Attempted Homicide	Lawrence Heights E.& W.
882471	7/17/2019 22:40	22	Wed	Attempted Homicide	Sackville St. (246)
882736	7/18/2019 22:00	22	Thu	Discharge Firearm (Danger Life)	Downsview Acres
884524	7/26/2019 14:28	14	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
884600	7/26/2019 20:49	20	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
884644	7/27/2019 1:05	1	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
885678	7/30/2019 11:59	11	Tue	Discharge Firearm (Danger Life)	Victoria Park Chester Le
885967	8/1/2019 1:10	1	Thu	Homicide	Jane Falstaff
886876	8/4/2019 23:24	23	Sun	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
887041	8/5/2019 16:55	16	Mon	Attempted Homicide	Lawrence Heights E.& W.
887531	8/7/2019 15:50	15	Wed	Attempted Homicide	Flemingdon Park
888250	8/10/2019 14:43	14	Sat	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
888803	8/12/2019 11:20	11	Mon	Discharge Firearm (Danger Life)	Regent Park (North)
895706	9/9/2019 11:23	11	Mon	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
897574	9/16/2019 23:34	23	Mon	Discharge Firearm (Danger Life)	180 Sackville St (Apartment)
898333	9/19/2019 23:10	23	Thu	Discharge Firearm (Bodily Harm)	Regent Park Blvd (50)
901972	10/4/2019 0:07	0	Fri	Discharge Firearm (Danger Life)	Regent Park (North)
903808	10/10/2019 21:29	21	Thu	Attempted Homicide	Regent Park (North)
906099	10/19/2019 1:47	1	Sat	Discharge Firearm (Danger Life)	Flemingdon Park
907983	10/26/2019 0:57	0	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
909757	11/1/2019 2:59	2	Fri	Discharge Firearm (Wound, Maim)	Flemingdon Park
914997	11/18/2019 22:36	22	Mon	Discharge Firearm (Danger Life)	Regent Park (North)
917524	11/27/2019 22:36	22	Wed	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
918340	11/30/2019 19:01	19	Sat	Attempted Homicide	Victoria Park Chester Le
918383	11/30/2019 22:28	22	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
919279	12/3/2019 21:11	21	Tue	Attempted Homicide	Lawrence Heights E.& W.

921861	12/12/2019 6:57	6	Thu	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
925260	12/24/2019 2:54	2	Tue	Attempted Homicide	Lawrence Heights E.& W.
925269	12/24/2019 3:21	3	Tue	Attempted Homicide	Victoria Park Chester Le
927658	1/1/2020 10:43	10	Wed	Homicide	Gerrard River
934228	1/23/2020 10:16	10	Thu	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
943804	2/23/2020 15:33	15	Sun	Discharge Firearm (Wound, Maim)	Flemingdon Park
943927	2/23/2020 22:16	22	Sun	Attempted Homicide	Victoria Park Chester Le
944479	2/25/2020 21:16	21	Tue	Discharge Firearm (Danger Life)	Zachary Crt. (20)
945223	2/28/2020 4:14	4	Fri	Discharge Firearm (Danger Life)	Zachary Crt. (20)
946189	3/2/2020 1:31	1	Mon	Discharge Firearm (Danger Life)	Oak St. (1)
946469	3/3/2020 0:37	0	Tue	Attempted Homicide	Flemingdon Park
947490	3/5/2020 20:42	20	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
949816	3/13/2020 3:32	3	Fri	Attempted Homicide	Jane Falstaff
950039	3/13/2020 21:03	21	Fri	Discharge Firearm (Danger Life)	Victoria Park Chester Le
953456	3/25/2020 8:22	8	Wed	Discharge Firearm (Danger Life)	Flemingdon Park
954228	3/28/2020 0:42	0	Sat	Discharge Firearm (Danger Life)	Flemingdon Park
955960	3/28/2020 1:21	1	Sat	Discharge Firearm (Danger Life)	Flemingdon Park
956126	4/1/2020 23:28	23	Wed	Discharge Firearm (Danger Life)	Zachary Crt. (20)
957208	4/4/2020 13:56	13	Sat	Attempted Homicide	Northacres Apts.
959070	4/9/2020 0:28	0	Thu	Discharge Firearm (Wound, Maim)	Lawrence Heights E.& W.
961870	4/17/2020 0:40	0	Fri	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
972973	5/14/2020 9:52	9	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
977295	5/24/2020 22:34	22	Sun	Discharge Firearm (Danger Life)	Wellesley St. E. (200)
980609	6/3/2020 7:48	7	Wed	Discharge Firearm (Danger Life)	Victoria Park Chester Le
983672	6/12/2020 5:48	5	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
983937	6/12/2020 23:10	23	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
987536	6/25/2020 1:44	1	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
990237	7/4/2020 14:30	14	Sat	Homicide	Victoria Park Chester Le
991040	7/8/2020 0:29	0	Wed	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
991773	7/10/2020 16:57	16	Fri	Discharge Firearm (Danger Life)	Flemingdon Park
992957	7/15/2020 0:23	0	Wed	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
994623	7/21/2020 0:46	0	Tue	Discharge Firearm (Wound, Maim)	Lawrence Heights E.& W.
995151	7/22/2020 21:00	21	Wed	Attempted Homicide	Jane Falstaff
996380	7/27/2020 4:17	4	Mon	Attempted Homicide	Moss Park 285
996618	7/27/2020 23:33	23	Mon	Attempted Homicide	Gerrard River

997482	7/30/2020 11:27	11	Thu	Attempted Homicide	Jane Falstaff
997778	7/31/2020 23:24	23	Fri	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
999525	8/6/2020 18:13	18	Thu	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
1000741	8/10/2020 10:01	10	Mon	Attempted Homicide	River Street (150)
1001674	8/13/2020 19:08	19	Thu	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1001678	8/13/2020 19:20	19	Thu	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1001763	8/14/2020 2:22	2	Fri	Discharge Firearm (Danger Life)	Sherbourne Shuter
1003180	8/19/2020 0:38	0	Wed	Attempted Homicide	Jane Falstaff
1003423	8/19/2020 20:08	20	Wed	Attempted Homicide	Edgeley Village Shoreham
1007433	9/3/2020 1:29	1	Thu	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1007456	9/3/2020 4:09	4	Thu	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1007742	9/4/2020 1:49	1	Fri	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1009207	9/9/2020 5:22	5	Wed	Discharge Firearm (Danger Life)	Victoria Park Chester Le
1013917	9/24/2020 18:48	18	Thu	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
1014566	9/26/2020 23:12	23	Sat	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1014799	9/27/2020 20:50	20	Sun	Attempted Homicide	Edgeley Village Shoreham
1015588	9/29/2020 22:43	22	Tue	Discharge Firearm (Danger Life)	Sackville St. (246)
1020747	10/15/2020 21:47	21	Thu	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1022029	10/20/2020 1:51	1	Tue	Discharge Firearm (Danger Life)	Regent Park (North)
1026886	11/3/2020 9:17	9	Tue	Discharge Firearm (Danger Life)	Victoria Park Chester Le
1027460	11/4/2020 11:23	11	Wed	Attempted Homicide	Edgeley Village Driftwood
1030834	11/15/2020 4:30	4	Sun	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1034939	11/28/2020 0:58	0	Sat	Attempted Homicide	Edgeley Village Driftwood
1050081	1/17/2021 1:08	1	Sun	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1054463	1/31/2021 21:05	21	Sun	Homicide	Jane Falstaff
1055049	2/3/2021 0:02	0	Wed	Discharge Firearm (Bodily Harm)	Regent Park (North)
1068000	3/17/2021 13:05	13	Wed	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1068786	3/20/2021 20:12	20	Sat	Discharge Firearm (Bodily Harm)	Wellesley St. E. (200)
1075837	4/13/2021 8:59	8	Tue	Discharge Firearm (Bodily Harm)	Moss Park 275
1077378	4/18/2021 8:05	8	Sun	Discharge Firearm (Danger Life)	William Dennison Apartments
1087456	5/23/2021 21:57	21	Sun	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1089082	5/29/2021 21:30	21	Sat	Discharge Firearm (Bodily Harm)	Wellesley St. E. (200)
1089350	5/30/2021 17:59	17	Sun	Discharge Firearm (Danger Life)	Flemingdon Park
1095294	6/22/2021 18:10	18	Tue	Discharge Firearm (Danger Life)	Lawrence Heights E.& W.
1095381	6/23/2021 0:00	0	Wed	Attempted Homicide	Flemingdon Park



1097635	7/2/2021 0:48	0	Fri	Homicide	Flemingdon Park
1102435	7/20/2021 3:03	3	Tue	Attempted Homicide	Islington St.Andrews
1102677	7/21/2021 0:50	0	Wed	Discharge Firearm (Danger Life)	Edgeley Village Shoreham
1104842	7/28/2021 10:19	10	Wed	Attempted Homicide	Lawrence Heights E.& W.
1105455	7/30/2021 11:06	11	Fri	Attempted Homicide	Jane Falstaff
1106823	8/4/2021 23:46	23	Wed	Discharge Firearm (Danger Life)	Wellesley St. E. (200)
1108641	8/12/2021 0:52	0	Thu	Discharge Firearm (Danger Life)	Flemingdon Park
1109651	8/16/2021 0:27	0	Mon	Attempted Homicide	Victoria Park Chester Le
1112745	8/27/2021 6:36	6	Fri	Discharge Firearm (Bodily Harm)	Dan Harrison Complex
1115080	9/5/2021 21:07	21	Sun	Attempted Homicide	Edgeley Village Shoreham
1116690	9/12/2021 3:40	3	Sun	Attempted Homicide	Edgeley Village Driftwood
1118267	9/18/2021 21:08	21	Sat	Homicide	Regent Park (North)
1132812	11/16/2021 2:14	2	Tue	Attempted Homicide	Victoria Park Chester Le
1140179	12/13/2021 1:46	1	Mon	Discharge Firearm (Danger Life)	Edgeley Village Driftwood
1142909	12/24/2021 21:20	21	Fri	Homicide	Lawrence Heights E.& W.
1151472	1/30/2022 11:12	11	Sun	Discharge Firearm (Danger Life)	Oak St. (1)
1152241	2/2/2022 23:09	23	Wed	Discharge Firearm (Wound, Maim)	Victoria Park Chester Le



